# Chapter 10 Challenges to Validity from the Standpoint of Methodological Pluralism: The Case of Survey Research in Economics



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Abstract By focusing on the case of survey research in economics, the paper 8 shows how methodological pluralism emerges as a natural consequence from a 9 very common dynamics of feedback between problems and solutions taking place 10 in scientific practice. This continuous feedback between methodological problems 11 and attempts at solving them, being essentially connected with the pursuit of 12 validity, naturally leads to the pluralistic tendency found in empirical research in 13 economics over the last decades and clearly manifest in the case of survey research. 14 The methodological challenges within the latter mainly come from the pervading 15 presence of framing effects in survey research, which, as argued here, prompts the 16 application of new procedures able to improve the different kinds of validity. 17

 $\textbf{Keywords} \quad \text{Validity} \quad \text{Survey research} \quad \text{Framing effects} \quad \text{Methodological pluralism}$ 

The idea that science makes progress from old problems to new problems underlies 20 methodological approaches to science as influential and diverse as those by R. 21 K. Popper (1991/1999, chapter IX), T. S. Kuhn ([1962]1970, chapters IV, IX) 22 or L. Laudan (1981, chapter VII). In traditional, contemporary philosophy of 23 science, much attention has been paid to theoretical problems and questions on the 24 relationship between theory and experience. It has been only relatively recently, 25 over the last decades, that there has been a turn towards the study of scientific 26

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	First stage	Second stage	Third stage	Following stages	
Beginning of the feedback between problems and solutions	Empirical problems associated to procedure 1: Prob1	Solutions to Prob <sub>1</sub> dependent on procedure 2: Proc <sub>2</sub>	Problems associated to Proc <sub>2</sub> : Prob <sub>2</sub>	Feedback between problems and solutions continues	t8.1
Pluralistic tendency	Employment of procedure 1 (Proc <sub>1</sub> )	Employment of Proc <sub>1</sub> y Proc <sub>2</sub>		Employment of $Proc_1, \dots Proc_n$	t8.2

Table 10.1 Feedback dynamics between problems and solutions leading to methodological pluralism

practice, opening the possibility to explore the *praxical* and experimental side 27 of scientific development. As it turns out, however, the inquiry into scientific 28 practice reinforces the view that science is a problem-solving activity, one in which 29 methodological refinement and innovation plays a major role. The abovementioned 30 process of feedback between problems and attempts at solving them very often 31 requires the devise of new methodological options, thereby favoring the pragmatic 32 vindication of a certain methodological pluralism. In what follows I analyze 33 how this dynamics unfolds within the field of empirical research in economics, 34 particularly in the subfield of survey research. The schematic features of such 35 dynamics are represented in Table 10.1 appearing next.

Over the last decades, the concern of economic researchers with the serious 37 empirical limitations associated to traditional observational methods has led to a 38 methodological pluralism, which in turn has given rise to new problems as well 39 as new attempts at solutions. More broadly, in the case of social sciences, where 40 intervention in the subjects' behavior is frequently verbal or at least dependent 41 on language, the use of a wide variety of linguistic means to gather information 42 about their beliefs, expectations, assessments or planned courses of action has 43 significantly increased. In this respect, the reliance on various kinds of surveys 44 and interviews has extended substantially, thereby widening the scope of linguistic 45 interventions beyond the directions verbally conveyed to the experimental subject. 46 In economics, survey research supplemented observation of choices to overcome the 47 ambiguity of these observations, hence improving the validity of causal inferences 48 about preferences. Yet, survey research faces its own validity challenges in the 49 form of framing effects, which threatens all the main forms of validity together 50 with the related feature of reliability. Consistently divergent answers to apparently 51 the same questions concerning preferences preclude any possibility of determining 52 robust correlations between questions regarding options and answers expressing 53 preferences, making thus impossible to draw sound causal inferences and ultimately 54 to attain further forms of validity that presuppose reliability, robust correlations and 55 sound causal inferences.

The discussion of the above issues is structured as follows: first, the standard 57 notion of validity in research methodology is characterized; second, the method- 58 ological pluralism connected with the increasing use of linguistic interventions 59

within economic methodology is examined; third, the challenge of detecting, 60 explaining and controlling framing effects is analyzed; finally, some conclusions 61 as to the validity challenges involved are drawn from the previous discussion. 62

# 10.1 The Standard Characterization of Validity in Research Methodology

Traditional philosophical approaches to validity were especially concerned with 65 both theory testing and the attribution of logical rationality to science (see Mes- 66 sick's 1989 discussion of the subject). The two classical accounts of validity in 67 Philosophy of Science, putting aside the more recent contributions by philosophers of experiment like I. Hacking (1983), A. Franklin (2005), P. Galison (1997), F. Steinle (1997) or D. G. Mayo (1996), respectively revolve around the notions of 70 verifiability and falsifiability. A more extensive discussion of experimental validity 71 was attempted instead within the emergent field of social science, specifically, 72 within the methodology of empirical psychology. In this field such discussion 73 embraces more than just those research components devised for the purpose of 74 testing a theory. Here we pay attention to the enlarged view on validation coming 75 from the social sciences. Within this area, validity and reliability are characterized 76 both as logically independent notions and as commonly associated properties 77 of measurements and procedures. Reliability concerns the extent to which an 78 experiment, test, or any measuring procedure yields the same results in repeated 79 trials under the same conditions (Pelham and Blanton 2003, 70–77, Carmines and 80 Zeller 1979, 11–13), while the validity concerns the degree of success in attaining 81 the purported outcome (that is, in determining the variable under study). The 82 common association between reliability and validity is due to the fact that the first 83 is usually required in order to establish the validity of the procedure or just to 84 guarantee its useful applicability. Pelham and Blanton (2003, 70-75) distinguish 85 three main forms of reliability: inter-observer agreement, internal consistency (or 86 inter-item agreement in the same test), and temporal consistency (or test-retest 87 reliability). A variety of statistical methods have been developed for the latter's 88 careful assessment. The unreliability of a method has two possible, general sources: 89 the uncertainty of the phenomena measured, and the errors of measurement (whether 90 chance error, systematic or instrumental).

The notion of validity was originally developed from two different traditions in 92 social science, namely, experimental and test research (Table 10.1). In the 1950s, the 93 basic distinction corresponding to the first tradition was that between internal and 94 external validity (Campbell 1957). As for the second tradition, the main kinds of 95 validity were criterion, content, and construct validity (Cronbach and Meehl 1955). 96 In an attempt to cope with different methodological challenges, test community 97 gradually embraced an enlarged and unitary concept of validity (Angoff 1988, 25; 98 Sireci 2009), one based on a comprehensive notion of construct validity which 99

comprises all sorts of empirical support for test interpretation and use (Messick 100 1989). Contrary to this, Shadish et al. (2002) kept the primary association of validity 101 with the truth of knowledge claims, and integrated criterion, internal, construct, 102 and external validity in other unitary framework applicable to either kind of social 103 empirical research (i.e., experimental and test-based). Let us briefly consider each 104 of these kinds of validity.

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Statistical conclusion validity (or criterion-related validity as labeled by 106 Carmines and Zeller 1979). in the case of two variables, concerns the appropriate 107 use of statistics to infer whether the presumed independent and dependent variables 108 are correlated. It thus refers to how large and reliable is the co-variation between 109 the presumed cause and effect (Campbell 1986).<sup>2</sup> That which is targeted by the 110 measurement constitutes the criterion-variable to assess that validity of the method 111 (or instrument). To establish criterion-related validity it is necessary to measure 112 how well one variable (or set of variables), usually called "independent variable" or 113 "intermediate variable", predicts an outcome, usually called "dependent variable" 114 or "ultimate variable", based on information from other variables. Criteria validity 115 depends on the extent to which the measures are demonstrably related to concrete 116 criteria in the "real" world. When the criterion variable has current rather than future 117 existence, the validity involved is called "concurrent validity", otherwise, this kind 118 of validity is referred to as "predictive validity".

Internal validity refers to whether the co-variation between the presumed inde- 120 pendent and dependent variable results from a causal relationship. It is then con- 121 cerned with the causal interpretation of the criterion-related or statistical conclusion 122 validity. Pelham and Blanton (2003, 62-64) point out that laboratory experiments 123 prove to be very useful in providing information about causality, since they make it 124 possible to isolate independent variables from potential sources of contamination, 125 thereby providing better conditions for controlling individual differences.

In its standard presentation, construct validity is equated with the evidential basis 127 of test interpretation (Messick 1989, 34). It concerns the extent to which a particular 128 empirical indicator (or a set of indicators) represents a given theoretical concept, 129 that is, the extent to which independent and dependent variables truly represent the 130 abstract, hypothetical variables of interest to the scientist (Pelham and Blanton 2003, 131 66; Shadish et al. 2002, 65). The evaluation of construct validity involves close 132 examination of the auxiliary theory or theories specifying the relationship between 133 concepts and indicators. Such evaluation, therefore, entails examining whether a 134 measure of a construct relates to other measures as established by sound auxiliary 135 hypotheses concerning the construct's empirical content (cf. Carmines and Zeller 136 1979, 23).

<sup>&</sup>lt;sup>1</sup>Carmines and Zeller have not been included in the above graphical representation because the notion of criterion-validity, even if named differently, had been introduced much earlier.

<sup>&</sup>lt;sup>2</sup>We should insist here on Mayo's contribution to this topic within the field of philosophy and her emphasis on the significance of statistics for the epistemology of experiment.

External validity refers to the appropriateness of generalizations from results 138 obtained in an experimental setting to phenomena out of such setting. It thus 139 concerns the extent to which a set of research findings provide an accurate 140 description of what typically happens in the real world (Pelham and Blanton 2003, 141 64). If that which is generalized is a causal relationship, then construct validity 142 consists in the validity of inferences about whether the cause-effect relationship 143 holds over variation in samples, settings, and measurement variables. The two main 144 sorts of generalizations pursued within experimental research are those with respect 145 to some type of entity, and those with respect to some types of situations. On the 146 other hand, the main restrictions to the generalizability of a finding are given by the 147 boundary conditions restricting the attainability of these findings.

One way to address the problem of validation in qualitative terms is to analyze 149 the factors jeopardizing the different kinds of validity. The capability of a method 150 to avoid being affected by those factors can be considered as a sound indicator 151 of how valid the method is. Noise and confounds are the main general threats to 152 both statistical conclusion and internal validity, which are difficult to obtain even in 153 experimental settings where variables can be partially isolated to test their impact 154 on a single dependent variable. On the other hand, construct underrepresentation 155 and construct-irrelevant variance in the test must be emphasized as the general 156 types of threats faced by construct validity. In evaluating the adequacy of con- 157 struct measurement, not only random errors but also systematic ones need to be 158 considered. The latter may occur because of one or both of the following reasons: 159 (i) tests leave out something that should be included (according to the construct 160 theory), and (ii) they include something that should be left out. There are two main 161 requirements of construct validity needed for protecting interpretations from these 162 general types of threats, namely, convergent and discriminant evidence. The first 163 enables us to assess the degree to which the construct's implications are realized 164 in empirical score relationships, the second provides grounds to argue that these 165 relationships are not attributable instead to distinct alternative constructs (Messick 166 1989, 34). Finally, some of the typical factors jeopardizing external validity (or 167 generalizability of findings) are the contrived nature of the testing settings, and 168 selection biases. Both issues are related to the general problem concerning the 169 artificiality of laboratory experiments. This problem becomes evident not only in 170 the difficulty to make experimental settings significantly similar to the targeted real 171 situations, but also in the limitations to recruit a group of experimental subjects that 172 are representative enough of the diverse population under study. Pelham and Blanton 173 (2003, 66–67, 176) suggest several ways to minimize the effect of these threats: 174 combining laboratory research with passive observational studies, randomizing 175 subject's selection, and using manipulation checks with the subjects to make sure 176 whether the intended experimental variation corresponds to the one accomplished 177 in the experiment.

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## Linguistic Intervention as a Source of Pluralism 10.2 in Economic Methodology

From a general point of view, verbal intervention raises two independent problems: 181 the first concerns the possibility of determining whether the meaning assigned by the 182 researcher to the utterances in the research context is the same as that assigned by the 183 respondent; the second is related to the influence that different ways of presenting 184 the same issue may bear on the respondent's response. Even though the focus of this 185 paper is survey research in economics, a subject more often connected to the second 186 problem, it may be worth it to mention the recent attempt to address the first issue on 187 the grounds provided by several philosophers of language with crucial contributions 188 within the field of pragmatics. Even if only very tentatively, several possible sources 189 of discrepancy in understanding an utterance have been examined on the basis of 190 John Searle's distinction between linguistic meaning and speaker's meaning – later 191 supplemented by that between linguistic meaning and utterance meaning (cf. Searle 192 1978). Some of those discrepancies would be caused by the fact that each user of 193 language would associate to an expression some contents beyond its literal meaning, 194 some others would be due to contextual aspects affecting the use of expressions. 195 Paul Grice's pragmatic approach relies on similar distinctions as those drawn by 196 Searle and aims at explaining the same communicative difficulties pointed out by 197 the latter. According to Grice, communicative intentions, which are the essential 198 element in linguistic activity, are subject to the principle of cooperation, which 199 in turn would unfold in different conversational maxims or principles (cf. Grice 200 1975). The application of this Gricean analysis to the study of empirical research 201 in economics is still at a very early stage (cf. Schwarz 1996; Jones 2007; Geurts 202 2013), but certainly a pragmatic analysis of the communicative exchanges between 203 the experimenter (or interviewer) and the experimental subject (or respondent) is 204 required in order to determine the discrepancies between the message that the 205 experimenter is trying to convey and the message grasped by the subject.

Linguistic intervention pervades the field of social science, whether by means 207 of directions provided to the experimental subject or by interviews and surveys 208 intended to collect information about the effect that certain issue has on the subjects' 209 beliefs, choices or behavior. In parallel to this variety of verbal interventions, 210 new difficulties concerning the so called "framing effects" are detected, which 211 in turn prompt new attempts at sophisticating the methodological procedures in 212 order to confront them.<sup>3</sup> However, within the sphere of economic methodology, 213 there have been two main prevailing assumptions whose endorsement has led 214 respectively to either rule out or question the effectiveness of verbal empirical 215

<sup>&</sup>lt;sup>3</sup>A traditional methodological principle endorsed in economics, namely, the one establishing that the experimental subject should receive written (not spoken) directions amounts to implicitly acknowledging the risk of introducing unwanted effects and possible confounds within the experimental context through the communicative interaction between the experimenter and the experimental subject.

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procedures. The first assumption comes from the theory of revealed preference, 216 committed to the methodological principle that inferences about a subject's future 217 choices must be based on observations of previous choices made by the subject. 218 The second assumption, by contrast, is one underlying the economic methodology 219 expanded with survey research and interviews. Such assumption, usually referred 220 to as the principle of extensionality or the invariance principle (Bourgeois-Gironde 221 and Giraud 2009, 385–387), establishes that individuals' preferences should not be 222 affected by variations in the description of a problem. Different ways of presenting 223 the same set of possible options should thus not change the subjects' choices with 224 respect to those options. As we will see next, some of the difficulties related 225 to the above assumptions have motivated the pluralistic expansion of economic 226 methodology.

With respect to the first assumption, it is worth emphasizing that a serious 228 shortcoming affecting the theory of revealed preference stems from the ambiguity 229 of subjects' observable behavior and the resulting inscrutability of expectations 230 or radical under-determination of attribution of expectations. Since expectations, 231 together with preferences, are acknowledged as crucially involved in the subjects' choices, the inscrutability of the former poses a major obstacle to explaining 233 such choices. The problem emerges when researchers need to establish some 234 suppositions about the subjects' expectations in order to make predictions. Given 235 that expectations are not accessible through observation, information about them 236 must be obtained by verbal means. The need to validate the verbal means employed 237 in gathering information about expectations emerges from the very recognition 238 that such means are needed in order to make progress. This methodological turn 239 occurring in economics at the beginning of the 1990s results in the recognition of 240 declared preferences, in addition to revealed preferences, as a legitimate evidential 241 source in economics.<sup>4</sup>

As Charles F. Manski points out, from the early 1990s, economists who engaged 243 in survey research have increasingly used questions regarding subjects' probabilistic 244 expectations concerning significant personal events:

Observed choices may be consistent with many alternative specifications of preferences and expectations, so researchers commonly assume particular sorts of expectations. It would be better to measure expectations in the form called for by modern economic theory; that is, subjective probabilities. Data on expectations can be used to relax or validate assumptions about expectations. Since the early 1990's, economists have increasingly undertaken to elicit from survey respondents probabilistic expectations of significant personal events (Manski 2004, 1329).

Expectations have been determined for various kinds of events, among them: 253 macroeconomic events (stock market returns), the risks faced by a person (job loss, mortality), future income (earning, Social Security profits), and choices made by a 255 person (purchases, voting choices).

<sup>&</sup>lt;sup>4</sup>An influential comprehensive criticism of the theory of revealed preference can be found in Daniel Hausman (2012).

	First stage	Second stage	Third stage	Forthcoming stage
Beginning of the feedback between problems and solutions	Problems related to ambiguity of observed behavior: Inscrutability of expectations through observation	Solutions to ambiguity dependent on survey research	Problems associated to declared preference procedures: Framing effects	Solutions to framing effects dependent on self-reports, post-survey questionnaires
Pluralistic tendency	Employment of "revealed preferences"	Employment of both revealed and declared preferences procedures		Use of revealed and more refined, robust declared preferences procedures

Table 10.2 Pluralism in empirical economics emerging from a continuous feedback between methodological problems and attempts at solving them

The cycle of methodological refinement described at the beginning of the paper 257 appears here very clearly: the attempt to improve both the predictive effectiveness 258 and the descriptive accuracy of economics goes hand in hand with its methodological widening. As reflected in the table below, this broadening of the methodological 260 scope leads, like in other fields, to a methodological pluralism of a pragmatic kind 261 (Table 10.2).

The pragmatic side of this tendency towards methodological pluralism should 263 be understood along the lines of the methodological pragmatism put forward by 264 Nicholas Rescher, which closely resembles the one tacitly embraced by researchers 265 in their current practice (cf. Rescher 1977; Suppes 1998). According to this 266 pragmatist standpoint, the question about the validity of procedures is not one to 267 be answered a priori (cf. Wiener 1973–1974, 551–556; Haack 2006), but instead 268 one to be assessed according to the usefulness of such procedures to attain certain 269 epistemic ends (cf. Caamaño-Alegre 2013). It must be noted that the essential goal 270 of increasing predictive power will be achieved to the extent that researchers manage 271 to improve statistic, internal, construct and external validity of the procedures they 272 employ. Similarly, descriptive accuracy is closely connected to the validity of the 273 theoretical construct used in explaining behavior. Therefore, the different kinds of 274 validity involve a specification of epistemic ends relative to which understand and 275 evaluate the methodological developments. The growing interest raised by mixed 276 methods and triangulation in economic methodology constitutes another clear sign 277 of the pluralistic tendency in this field, a tendency with the underlying purpose 278 of strengthening both methodological robustness and the empirical adequacy of 279 theories (cf. Dellinger and Leech 2007; Downward and Mearman 2007; Starr 2014; 280 Claveau 2011).

Let us go back to the side of this pluralistic trend that is the focus of this paper, 282 namely, the use of surveys in the context of empirical research in economics. The 283 shortcomings affecting the theory of revealed preference, in particular the need to 284

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identify expectations, called for an empirical research by means of surveys, which 285 was initially carried out according to the abovementioned principles of invariance and extensionality. However, despite the use of surveys in economic methodology, it took a long time until the problem of framing effects was properly noticed. Ivan 288 Moscati draws attention to this fact as he states:

Orthodox economists tend to discard framing effects as manifestations of the irrationality of individuals who simply fail to recognize that identical things are indeed identical. In opposition to this view, Tversky and Kahneman and other behavioral economists have argued that framing effects significantly influence economic behavior and therefore cannot be discarded without weakening the descriptive significance of economic theory; moreover, some framing effects seem to have a rational justification (Moscati 2012, 6–7).

Behavioral economists have therefore diverged from the prevailing view of 296 framing effects in economics, arguing that such effects should be approached, 297 not as mere cognitive flaws in the recognition of identical options, but as signs of the subjects' attitudes towards different aspects involved in those options. So 299 understood, framing effects turn out relevant for the description, explanation and 300 prediction of the subjects' economic behavior. To put it clearly, the methodological 301 problem of framing effects has encouraged the study of the role that language and 302 communication play in subjects' understanding of the described options. As the use 303 of surveys exponentially increases in the economic field, the need to pay attention to 304 framing effects becomes more pressing. Michaela Nardo provides some interesting 305 data in this respect:

The European Union, as well as the main OECD countries, regularly collect data from business and consumer surveys. The number of these surveys has substantially increased in the last three decades. If in the late 1960s they were less than 30 in 15 countries, in 1997 their number exceeded 300 in 55 countries. Only in the European Union more than 50.000 firms and 20.000 consumers are interviewed each month. Surveys address firms or agents directly, and rather than asking for exact figures, the questionnaires ask for assessment on the movement of short-term variables, such as output, prices, employment, trade, or investments (Nardo 2003, 645).

She warns us, however, that several difficulties underlie the use of (aggregates of 315 results from) surveys with the purpose of building empirically valid representations 316 of expectations as the basis for inferring the agents' future behavior. On the one 317 hand, the agents themselves can fail to estimate their expectations; on the other 318 hand, the frame in which a survey is presented can influence the expectations they 319 declare (cf. Nardo 2003, 657-59).<sup>5</sup> Even though the present paper highlights the 320 use of surveys for research purposes, it is worth noting that also their practical use 321

<sup>&</sup>lt;sup>5</sup>Nardo is of course aware of some other possible sources of error not related to the subjects' performance: "If survey data are a poor indicator of agents' expectations, then the quantified proxy will also poorly predict the behavior of the actual economic variable even if agents are perfectly rational. This is far from trivial, since being survey data approximations of unobservable expectations, they necessarily entail a measurement error. This error can be ascribed to the incorrect scaling of qualitative data, to sampling or aggregation errors and also to the general uncertainty attached to survey figures" (2003, 657).

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entails methodological challenges that need to be addressed in order to guarantee 322 the effectiveness of those procedures as tools for prediction and for gathering of 323 information. In the next section, I examine in more detail what Nardo points out as the second source of difficulties affecting survey research.

### 10.3 The Problem of Framing Effects: Detection, **Explanation and Control**

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Let us focus now on the specific problem of framing effects and the main attempts 328 at accounting for them. After presenting a comprehensive classification of such 329 effects, I will deal with the current attempts at explaining and controlling them, 330 making special emphasis on the difficulties involved in the pursuit of validity in 331 survey research.

### The Detection and Classification of Framing Effects 10.3.1

As soon as the late 1990s, Levin et al. (1998) urged researchers to sophisticate the 334 typology of framing effects so that it became possible to account for the apparently inconsistent results achieved when trying to detect such effects. The plurality of 336 interventions, moreover, entails a corresponding plurality of framing effects whose 337 treatment requires equally differentiated procedures. In the typology suggested 338 by Levin, Schneider and Gaeth, three main kinds of valence framing effects are 339 distinguished: the extensively discussed risky choice framing effect, and two other 340 effects often overseen or mistaken for the latter, namely, attribute framing and goal 341 framing. As explained by the authors (1998, 151, 181), each frame differs from the 342 others in what is framed, what the frame affects, and how the effect is measured.

In the risky choice framing, the complete set of outcomes from a potential choice 344 involving options with different levels of risk is described either in a positive or 345 negative way. The framing effect is here measured comparing the rate of choices 346 for risky options in each frame condition. Risk aversion would explain the fact 347 that, when presented in negative terms, the riskier option is chosen by respondents 348 more often than the safer one. A wide variety of experiments on risky choice,<sup>6</sup> from bargain situations to medical treatments, shows that when the outcome is 350 described in terms of gains (lives saved, earned income) subjects' tendency to take 351 risks diminishes. By contrast, such tendency increases when outcomes are expressed 352 in terms of losses (lost lives, incurred debts). The paradigmatic case of risky choice 353 framing effect is illustrated by the so called "Asian disease problem" (cf. Tversky 354

<sup>&</sup>lt;sup>6</sup>See Levin et al. (1998, 154–157) for a collection of experimental results obtained within the domain of risky choice framing effects.

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and Kahneman 1981). In this task, the two equivalent pairs of independent options 355 with different level of risk are the following: (a) a sure saving of one-third the lives versus a one-third chance of saving all the lives and a two-thirds chance of saving 357 no lives; (b) a sure loss of two-thirds the lives versus a one-third chance of losing no 358 lives and a two-thirds chance of losing all the lives. The majority of subjects select 359 the first option in the positively framed version of the task, and the second option in the negatively framed version.

In the form of framing called "attribute framing", the positive or negative 362 description of some characteristic of an object or event affects item evaluation, 363 which is estimated by comparing the attractiveness ratings for the single item in 364 each frame condition. The associative processes based on valence is commonly assumed to explain the fact that positively described objects or events are more 366 positively valued. This result has been established with much higher reliability and 367 robustness than the other two kinds of framing effects compared by Levin et al. 368 (1998, 160). The fact that evaluations vary as a result of positive or negative framing 369 manipulation has been established for issues as diverse as consumer products, job 370 placement programs, medical treatments, industry project teams or students' level of 371 achievement or the performance of basketball players. Ground beef, for example, 372 was rated as better tasting and less greasy when it was described as 75% lean rather 373 than as 25% fat. Similarly, students' performance was rated higher when their scores 374 were expressed in terms of percentage correct or percentage incorrect. Analogous 375 results were obtained in the rest of cases.

Finally, in the case of goal framing, the same consequences of a conduct are 377 specified either in positive or negative terms. The positive frame focuses attention 378 on the goal of obtaining the positive consequence (or gain) associated with a given 379 behavior, whereas the negative frame focuses attention on avoiding the negative 380 consequence (or loss) associated with not performing such behavior. The variation 381 in how persuaded an agent is to make or not make the decision to perform a certain 382 conduct is regarded as an effect of the variations in the frames applied. The effect 383 itself is measured by comparing the rate of adoption of such conduct under each 384 frame condition. Experimental evidence shows that the negatively framed message, 385 that is, the one emphasizing avoidable losses, proves more persuasive than the 386 same message framed positively, and therefore stressing the potential gains. Real 387 examples where goal frames are at use can be found in studies on the promotion of 388 health, on endowment or on social dilemmas. Most subjects appear more inclined 389 to adopt a certain conduct, —like for example, breast self-examination, use of 390 public resources or of credit card-, when they receive information stressing the 391 potential losses derived from not engaging in such conduct than when presented 392 with information highlighting the potential profits resulting from engaging in it.

In the abovementioned examples, individuals show themselves more persuaded 394 to adopt a given behavior when descriptions emphasize, respectively, the decrease 395

<sup>&</sup>lt;sup>7</sup>See also Levin et al. (1998, 161–163) for a lengthy compilation of experimental results related to attribute framing effects.

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in the probability of detecting a cancer if there is no self-examination carried out 396 versus the increase of such probability in case a self-examination is performed, the 397 losses suffered by the individual who contributes to the public goods versus the 398 foreseen gains if the individual contributed to them, and the losses due to not using 399 the credit card versus the benefits derived from its use.<sup>8</sup>

### 10.3.2 The Attempts at Explaining Framing Effects

Despite the growing interest raised by the problem of framing effects, the majority 402 of studies on these effects are focused on their diagnosis, while the attempts at 403 explaining and controlling them are still extremely tentative and fragmentary. As 404 already pointed out by Tversky and Kahneman (1981, 1991) in several of their 405 influential studies on framing effects, the task of devising frames must be done 406 taking into account individuals susceptibility to changes in reference points or in 407 what is perceived as the status quo regarding some issue. Different frames would 408 lead to different choices of reference points and, consequently, to a different way 409 to encode the outcomes as gains or losses, which would accordingly bring about a 410 different selection of options. This clearly calls for the development of procedures 411 that can disclose such susceptibility on the side of the respondents.

In developing their prospect theory (cf. Kahneman and Tversky 1979), both 413 authors appeal to the possible occurrence of highly intertwined phenomena like loss 414 aversion and the endowment effect. These phenomena would emerge in most cases 415 due to some framing conditions in which the reference point regarding the value of 416 an outcome does not stay neutral but varies depending on what is induced by the 417 frame itself. In their own words:

However, the location of the reference point, and the consequent coding of outcomes as gains or losses, can be affected by the formulation of the offered prospects, and by the expectations of the decision maker (Kahneman and Tversky 1979, 274).

Let us recall that prospect theory, as opposed to classical theory, is committed to 422 the view that risk aversion is dependent on a reference point. Under that assumption, 423 it is predicted that risk aversion is linked to the domain of gains and risk seeking to 424 domain of losses. In their paper from 1979, Kahneman and Tversky established 425 that the above tendency could be reversed depending on the framing employed 426 for the same pair of options. An initial remark in that direction can be found in 427 some of their comments on the isolation effect (Kahneman and Tversky 1979, 271), 428 that is, individuals' inclination to ignore those components shared by alternatives 429 and to focus on those making them different. Since there is more than one way to 430 decompose a pair of alternatives in shared and distinctive components, the different 431 ways of decomposition may also prompt different preferences. This point is made 432

<sup>&</sup>lt;sup>8</sup>The wide range of real cases collected by Levin et al. (1998) can be found in 169–171.

more explicit as both authors identify the reference point assumed by individuals 433 with those individuals' status quo or current state.

Kahneman and Tversky go into great detail as to how reference points may 435 vary, emphasizing that those reference points fixed by the status quo may shift as 436 a result of encoding losses and gains relative to expectations that differ from the 437 ones determined by the status quo. They also mention more specific cases where 438 different encodings of the same pair of options create discrepancies between the 439 reference point and the actual situation. According to them, this is exactly what 440 happens when the choice is encoded in terms of final outcomes, as suggested from 441 decision theory, instead of in terms of losses and gains (cf. Kahneman and Tversky 442 1979, 286–287).

A variation in the way a message is encoded, therefore, entails a change of context that has both cognitive and motivational consequences. Such consequences will 445 depend on the kind of encoding that is being used. Considering all forms of framing 446 effects detected so far would go beyond the scope of the present paper, which is 447 limited to the so called "valence framing effects", that is, those effects resulting 448 from a positive or a negative encoding of a message. Scientific research into these 449 kinds of effects has led various authors to try to complete the list of variables 450 involved in processing different encodings, thereby explaining the corresponding 451 framing effects. In addition to loss aversion, endowment, preservation of the status 452 quo and the tendency to ignore similarities -all of them trends acknowledged by 453 Kahneman and Tversky in their studies on risky choice framing, Levin and his 454 collaborators point to the activation of positive associations in memory as the main 455 mechanism responsible for framing effects (cf. Levin et al. 1998, 164–165). Positive 456 stimuli generated by a frame would yield some associative responses that, in turn, 457 would cause a clear increase in the level of approval that each individual assigns 458 to the positively described option as opposed to that assigned to the negatively 459 described one. It has even been demonstrated that the mere activation of positive 460 associations with respect to one of the options presented for a given choice brings 461 about substantial positive distortions of that option against the other one (cf. Russo 462 et al. 1996, 103-107). In the experiment on distortion of alternatives carried out 463 by Russo and his co-workers, positive descriptions of the owner of a restaurant or 464 hotel remarkably influenced the more positive evaluation of the restaurant or hotel, 465 despite the fact that such descriptions were logically independent of the attributes of 466 the products offered. These experimental results reveal the same confirmation bias 467 related to selective attention mechanisms as the one that has been observed in more 468 general studies regarding the effect of expectations on judgment.

Turning now to the attempts at explaining goal framing effects, it is worth 470 stressing the strong empirical support for the hypothesis of the negativity bias (cf. 471 Taylor 1991, 68–71). According to this hypothesis, individuals pay more attention 472 to negative information than to equivalent positive information, showing themselves 473 more influenced by the former than for the latter. From the decade of the 1990s, 474 some of the explanations for the different framing effects have been partially unified, 475 more specifically, loss aversion is understood as a subclass of the negativity bias, and 476

the status quo bias is in turn regarded as a subclass of the loss aversion bias. In all 477 these cases, the rejection caused by a loss is higher than the desire to obtain a gain 478 of the same magnitude (cf. Levin et al. 1998, 177).

# 10.3.3 The Pursuit of Control over Framing Effects

If, especially during the 1990s, the detection, classification, and explanation of 481 framing effects constituted a challenge only partially overcome despite the efforts 482 made to that end, the challenge of controlling such effects has hardly been 483 addressed. Yet, the identification of different bias that are activated according to the 484 kind of frame in use sheds some light on the way individuals process information 485 depending on how the latter is presented to them. The obvious consequence seems 486 to be that, if a certain form of encoding the message is avoided, the bias caused 487 by such encoding can be avoided too, and, together with it, the introduction of 488 certain variable that detracts from the validity of the survey. All forms of validity 489 statistical as well as internal, construct and external—could be improved by avoiding 490 the encoding responsible for the bias. Nevertheless, even if researchers decided to 491 proceed this way, the question would remain of what the most neutral possible 492 frame would be, or, to put it differently, what frame would be the least amenable 493 of producing a biased response from the individual decoding the message.

From a pragmatic standpoint, that is, from a view primarily committed to 495 methodological effectiveness, one option would be to examine, among those 496 empirical findings obtained by experimenters working on framing effects, those 497 which point to variables that diminish or prevent such effects. It is important to 498 notice that the above findings have been very scattered and hardly ever replicated, 499 since they have been obtained through studies not directly oriented to determine this 500 sorts of variables, but rather focused on the detection of framing effects. However, 501 despite the more basic goal served by these experiments, in some cases they included 502 additions that turned out enlightening for the purpose of controlling framing effects. 503 In the case of risky choice framing, for example, it was demonstrated that when 504 some question about the subject's reasons for a certain choice was added to the 505 survey, then the framing effect was diminished or even eliminated. It is what R. 506 P. Larrick, E. E. Smith and J. F. Yates call "the reflection effect" (1992, 199), 507 which, according to their results, would make it possible to reverse framing effects 508 by means of reflection on the issue presented within the frame. In a similar vein, 509 Stephen M. Smith and Irwin P. Levin experimentally showed that individuals with 510 a lower need for cognition were more affected by framing effects than those with 511

<sup>&</sup>lt;sup>9</sup>Even though references to "the bias" induced by frames can be very often found in research literature, it must be pointed out that in the present context such expression is employed in a broad sense and not with the more restricted of a difference between observable traits of the respondent and what she or he reports (cf. Groves and Singer 2004, 38–39).

a higher need for cognition, who in turn where almost immune to differences in 512 framing (Smith and Levin 1996, 283).<sup>10</sup>

Experimental results suggest that factors other than the above also have a bearing 514 on the scope of framing effects. Among these factors there are the domain of 515 problems presented, the traits of experimental subjects, the magnitude or probability 516 of potential outcomes, and the categories applied in verbalizing such outcomes 517 (Levin et al. 1998, 153). For instance, subjects are more inclined to take risks 518 related to health issues than related to finances. The other two cases referred above. 519 however, could be covered by the general case where the amount of information 520 handled by the subject is inversely proportional to the scope of the framing effects 521 (Schoorman et al. 1994, 520). As already observed, the variations in such amount 522 may be due to variations intrinsic to the frame, and basically dependent on how 523 detailed the frame is, or to variations in the subjects, mainly related to their need for 524 cognition or degree of competence on the kind of subject presented. With respect 525 to the traits of experimental subjects, it has been found, for instance, that experts or 526 students in a certain field tend to be less affected by framing effects when confronted 527 with options evaluable from such field. Similarly, it has been verified that replacing 528 expressions like "many" or "few" with numerical values lowers the intensity of 529 framing effects. In the study by Schoorman et al. referred earlier, it has been 530 experimentally established that the subject's degree of involvement or responsibility 531 concerning a given issue can also eliminate the bias produced by the framing of 532 the issue. Moreover, some recent empirical findings show that the framing bias is 533 eliminated when the implicit frame is presented explicitly (Gamliel and Kreiner 534 2013; Kreiner and Gamliel 2016), or when the addressee's attention is drawn to it 535 (Kreiner and Gamliel 2018). All these procedures would help reestablish reliability 536 and validity by increasing the consistency in the answers collected, improving the 537 robustness of statistical correlations, eliminating confounds, ultimately allowing for 538 a better empirical grounding of constructs and a higher generalizability of both 539 results and procedures. 11

The situation is somehow different in the case of the bias caused by the attribute 541 frame, for, as noted earlier, the sort of effect produced by this frame is the most 542 homogeneous and clearly verified among ones caused by the valence frames. Thus, 543 despite the different domains of problems or the differences between subjects, the 544 positive description of an item attribute, as opposed to its negative description, 545 will almost always favor the more positive evaluation of both the attribute and 546

<sup>&</sup>lt;sup>10</sup>Within the field of psychology, the need for cognition constitutes a personality variable reflecting the individuals' disposition to perform cognitive tasks that require effort.

<sup>&</sup>lt;sup>11</sup>As Jiménez-Buedo points out, two different senses of generalizability -and thus of external validity- are usually mixed in the literature; one refers to the degree in which an experimental finding can be considered 'representative' of conditions outside of the experiment, and another points to the extent to which such finding can be applicable to parallel situations (cf. Jiménez-Buedo 2011, 276). Without questioning the problematic implications of such ambiguity, it seems that both statistical and internal validity are preconditions for external validity, since, otherwise, there would be nothing to generalize in either sense.

the corresponding item. However, also in the case of attribute framing, a lower 547 intensity of the bias has been experimentally determined when there is, on the 548 subjects' side, a high degree of involvement as to the issue being described (Marteau 549 1989, 90–93; Millar and Millar 2000, 860–863). We find here again a phenomenon 550 that suggests an inverse relationship between the intensity of the framing bias and 551 the level of processing of information provided to the subject. This phenomenon 552 might, therefore, support the hypothesis, backed up by the experimental work of 553 Durairaj Maheswaran and Joan Meyers-Levy (1990, 365), according to which the 554 more involved an experimental subject is in the issue described, the more detailed 555 his or her processing of the information related to the issue. Moreover, several 556 experimental studies have shown the occurrence of a closely related phenomenon, 557 namely, that the evaluation of real items is less affected by framing bias than the 558 evaluation of hypothetical items. Attribute framing effects are also diminished when 559 subjects are asked to explain their answers or give reasons for them.

Let us finally briefly consider some possible factors relevant in the control of 561 goal framing effects. Like in the former cases, the degree of involvement in the 562 topic presented, together with the tendency of the subjects to make a cognitive 563 effort, are inversely related to the intensity of the framing effect. <sup>12</sup> Perhaps because 564 of the greater structural complexity of goal framing, there are more variations 565 in operationalizing this framing, which ultimately entails a less homogeneous 566 evidence for goal framing than for attribute framing (Levin et al. 1998, 176). More 567 specifically, such operationalization can be done either through simple negation 568 (not obtaining profits) or through alternative terminology (losing the possibility of 569 obtaining profits). Even if it seems obvious that linguistic variation may influence 570 the strength of all sorts of valence framing effects, there are more potential linguistic 571 variations in the case of goal framing, since the latter involves describing the 572 consequences ascribed to some behavior as opposed to those ascribed to not 573 performing such behavior. As Levin and his co-workers emphasize, in order to 574 clarify when the responses of the subjects are dependent on semantic variations, 575 it is necessary to develop an empirical study on language itself (1998, 174). 13 Here we find another instance of methodological development connected to newly 577 recognized problems arising from methodological solutions to previous problems.

As for the need to focus on language, it is worth mentioning that there have been 579 some attempts at explaining framing effects in general on the basis of the traditional 580 semantic distinction between extension (what is designated by an expression) 581 and intension (the way of determining extension). From the field of philosophy 582 of economics, for example, Ivan Moscati has recently argued for understanding 583 framing effects as doxastic effects caused by the intensional discrepancy between 584

<sup>&</sup>lt;sup>12</sup>Numerous references to empirical studies that point to this issue can be found in Levin et al. (1998, 174).

<sup>&</sup>lt;sup>13</sup>In his paper from 1992, Rolf Mayer provides some early clues to develop the kind of study suggested above. There he refers to some semantic aspects relevant in framing effects, such as the clustered nature of meaning, the impact of thematic roles or the distinction between discursive background and discursive front.

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extensionally identical descriptions. Surveys employed by Tversky and Kahneman 585 in their experiments included extensionally equivalent descriptions of outcomes and probabilities which, nevertheless, intensionally differed by virtue of the way uncertainty was presented, either in one stage games or in two stages games 588 (Moscati 2012, 7). Moscati points to the problem of referential opacity in intensional 589 contexts as that which would explain the apparent irrationality of subjects' tendency 590 to prefer one option over the other:

If we look at framing effects using the notions of intension and extension, they no longer appear to be manifestations of irrationality. Rather, they seem to be just other instances of the failure of the substitutability principle in referentially opaque contexts. Therefore, when looked at from the intension-extension viewpoint, the relevant problem shifts from the issue concerning the individuals' rationality, to the question of whether standard, set-theoretic economic models are able to capture the intensional difference between extensionally equal objects (Moscati 2012, 8).

According to this author, the apparent manifestations of irrationality would be 599 the consequence of an apparent co-extensionality, mistakenly taken as real by those 600 researchers who overlook the opaque nature of intensional contexts such as that of 601 subjects' beliefs.

Although following a different strategy, Sacha Bourgeois-Gironde and Raphaël 603 Giraud (2009, 385–387) also make use of the distinction between intension and 604 extension to explain how framing effects come to happen. Both authors draw 605 attention to the fact that, in economic methodology, the principle of invariance or 606 extensionality goes beyond the logical principle establishing the co-extensionality 607 between expressions whenever the latter are interchangeable salva veritate (i.e., 608 whenever truth-value is preserved). In the context survey research, what needs 609 to be guaranteed by means of co-extensional descriptions is not only truth-value 610 preservation but also the preservation of whatever information proves relevant for 611 making decisions. What needs to be specified, therefore, is the kind of information 612 regarded as relevant for purposes of deciding among the options presented. Only 613 after such information had been specified, could framing effects be ascertained as 614 violations of the extensionality principle in the contexts of decision under study. 615 Violating extensionality would then imply that irrelevant information determines 616 the choices or judgments made by the subjects.

Bart Geurts' 2013 article on framing offers another insightful discussion of the 618 linguistic implications of framing effects. In his view, frames support counterfactual 619 reasoning of the sort: if a state of affairs is positively or negatively described, 620 then a different, respectively less or more advantageous state of affairs could have 621 been the case. An important innovation of Geurts' approach is the explanation of 622 framing effects, not only in terms of alternatives, but also in terms of what he 623 calls "alignment". Expressions like 'too' or 'even' would depend on alternatives for 624 conveying the speaker's intended message. For instance, 'even  $\varphi$ ' would mean that  $\varphi$  625 is true and that  $\varphi$ 's prior probability is low, relative to  $\varphi$ 's alternatives (Geurts 2013, 626 7). Such alternatives are ordered in a scale and being "stronger" in the scale could 627 be expressed with'>'. According to Geurts, implicatures depending on ordered 628 alternatives support automatic inferences about the correlation (alignment) between 629

prior probabilities and strength (Geurts 2013, 8). The definition of alignment states 630 that, for any  $\psi$ ,  $\psi$ ' that are included among  $\varphi$ 's alternatives, if  $\psi > \psi$  then  $\psi$  631 » ψ' (where 'ψ » ψ'' means that ψ is more improbable than ψ'). The intuition 632 behind this definition can be expressed by saying that "more' on the quantity scale 633 entails 'more' on the improbability scale" (Geurts 2013, 9). An important point 634 emphasized by this author is that the Alignment assumption is optional (thus not 635 part of the lexical meaning) and operates by default on the basis of world knowledge 636 (Geurts 2013, 10). Our regular exposure to correlations between quantitative and 637 qualitative scales, together with our tendency to establish connections and pursuing 638 coherence, would explain the emergence of alignment assumptions (Geurts 2013, 639 11). Framing effects would also be a manifestation of this combined phenomenon, 640 they being the result of establishing connections between different frames and 641 different counterfactual alternatives. In applying the above analysis to framing, 642 Geurts arrives at an evaluative understanding of framing effects and, therefore, adds 643 'it is good that  $[\phi]$ 'in order to uncover the underlying alignment assumptions (with 644 '»' now meaning 'is better than'). Imagine that an airplane with 600 passengers 645 crashed and we hear that 300 people survived or, alternatively, that 300 people 646 died. 14 Our default alignment assumption would automatically yield the following 647 interpretation for the positively frame description: 300 people survived » n people 648 survived (such that 300 > n). Obviously, this interpretation would be inconsistent 649 with our usual understanding of the negatively framed description, that is to say, 650 we would reject that 300 people died » n people died (such that 300 > n). As 651 Geurts concludes, far from being equivalent, both descriptions convey mutually 652 inconsistent information about counterfactual states of affairs (2013, 12). 653

From a more pragmatic and pluralistic standpoint, Manski has explored the 654 possibility of overcoming the flaws of economic survey research by following the 655 same methods as those applied in cognitive psychology, which mainly rely on the 656 determination of expectations. Thus, partly relying on a methodological tradition 657 coming from empirical psychology, this author argues that research procedures 658 should include questions about subjects' predictions concerning their own future 659 behavior or self-reports on their own way of making decisions (Manski 2004, 660 1330–1331). An overall more robust treatment of subjects' patterns of decisions 661 would be achieved by combining two different kinds of evidence, on the one 662 hand, the observed conduct of subjects in making decisions, and, on the other, 663 the self-reports made by respondents. As a result, there would be a wide plurality 664 of procedures employed to determine not only subjects' expectations, but also 665 their preferences, cognitive habits and intentions. Even if bringing with them a 666 whole array of new difficulties, the use of self-reports would enable researchers to 667 estimate several aspects involved in framing effects. In particular, it would make it 668 possible to uncover several potential confounds and hence estimate the amount and 669 kind of information actually processed by the subject, as well as the latter's need 670

<sup>&</sup>lt;sup>14</sup>I am here slightly modifying Geurts' example for the sake of simplicity.

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for cognition and underlying interests or preferences varying his or her attention 671 mechanisms.

As a consequence of the above, construct validity could be highly improved, 673 since the theoretical explanation of how subjects make decisions would become 674 both theoretically and empirically more detailed by specifying how the postulated 675 preferences are constrained by different psychological aspects involved in the 676 interpretation of the options offered to them. These aspects could be empirically 677 determined to some extent on the basis of survey results, self-reports and observed 678 behavior. Improving construct validity would directly strengthen statistical and 679 internal validity as well. In both cases, it would be possible to isolate the effect 680 of different variables (expectations, understanding of options) that were previously 681 operating as confounds and, for this reason, were obscuring the possible statistical 682 correlation or causal link between the independent variable (preference) and the 683 dependent variable (decision). 684

10.4 **Conclusions** 685

The present paper has called attention to the continuous process of feedback 686 between empirical problems and procedural solutions taking place in scientific 687 research. It has been argued that such dynamics entails a methodological refinement 688 that naturally leads to a pluralistic methodological development. I have emphasized 689 how this development goes hand in hand with the possibility of improving the 690 validity of empirical research. The case of survey research in economics has served 691 to illustrate this kind of dynamics. Here the attempt at overcoming the shortcomings 692 of the theory of revealed preference, more precisely, the need to determine those 693 expectations involved in decision making, leads to the use of a wide variety of survey 694 procedures in economic methodology. Such use makes it possible to distinguish the 695 effect of preferences on decisions from the effect of expectations, thereby improving 696 statistical and internal validity of correlations between preferences (independent 697 variable) and decisions (dependent variable). This way of controlling variables, 698 however, requires researchers to face the methodological challenge of detecting and 699 controlling framing effects.

The previous discussion includes an overview of the main ways to account 701 for framing effects. Some of the most recurrent variables, like loss aversion, 702 positive associations triggered by positive descriptions or selective attention drawn 703 by negative information, point to well entrenched tendencies in most individuals. 704 Other variables, like subjects' degree of involvement, cognitive effort or situated 705 linguistic understanding, more directly reveal the importance of cognitive, semantic 706 and pragmatic factors. The improvement of statistical, internal validity depends 707 on the successful empirical determination of the above factors, and, therefore, on 708 their mitigation as possible confounds. Construct validity, more in particular, the 709 validity of the postulated causes for individuals' decisions, also depends on the 710 identification of the abovementioned factors. In particular, to account for framing 711

effects in terms of mere mistakes in understanding is a wrong approach, given 712 all the evidence on such effects examined earlier. Instead of keeping a theoretical 713 construct that empirically under-represents the causal factors directly involved in 714 decision making, it would be necessary to enrich such construct by establishing an 715 aggregate of variables able to empirically represent the phenomenon under study. 716 Since preferences and expectations are not the only variables that prove causally 717 relevant in decision making, the explanation of the latter should include a reference 718 to the rest of variables already mentioned. Finally, since the above kinds of validity 719 are preconditions for external validity, the latter can only be obtained after the 720 former has been accomplished. The broad range of intricate survey problems to 721 be addressed in the future no doubt will require a healthy dose of methodological 722 pluralism.

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